

USA Softball Hall of Fame Complex Events – Seasonal Staff Associate

REPORTS TO: Stadium Operations Manager

PURPOSE OF POSITION: USA Softball Hall of Fame Complex will have many seasonal staff positions to fill. Including, but not limited to, scorekeeping, gate workers, game announcers, and runners as needed. The members of the seasonal events team will play a vital role in the positive execution of the various positions. Performing and executing these duties in a highly respectable and enthused manner will be required for this position. Offering top not customer service and executing policies the team has in place will be required for employment.

RESPONSIBILITIES:

- Capable of operating electronic devices (scoreboard, laptops, iPads)
- Communicate and enforce the policies and procedures put in place by management
- Ability to learn the Emergency Action Plan and safety procedures (foul ball, injured fan, missing child, etc.)
- Ability to learn the ballpark layout (seat locations, concessions, restrooms, fields)
- Understanding the applicable operating procedures of USA Hall of Fame Complex
- Ability to problem solve and assist customers as needed
- Be on time, be willing to learn, understand the conditions
- Show up in a stage manner (clean cut, uniform, alert, etc.)
- Always show up with a positive attitude
- Ready to talk, communicate and welcome fans to the ballpark is a top expectation each day

REQUIREMENTS/SKILLS/QUALIFICATIONS:

- Ability to work at the Hall of Fame Complex, in-person
- Strong knowledge of bat and ball sport; baseball/softball is preferred
- May be required to work holidays, nights, weekends etc.
- May be exposed to heat, cold, or extreme weather conditions
- Your position may require you to stand for multiple hours

WORKPLACE PERFORMANCE EVALUATION:

- Operations and Event staff will always be on site for workplace evaluation.
- The team will work through beginning and ending evaluations
- The team will have mid season evaluations on your performance

The part time hourly rate will start at \$9.00. You will be provided a uniform, free parking, and free food and drinks throughout the day of work.

Qualified candidates should send a resume and intro email to:

Jake Magness, USA Softball Stadium Operations Manager
Email: jmagness@usasoftball.com