



COMMUNITY GUIDELINES



USA RACQUETBALL COMMUNITY GUIDELINES

ABOUT:

USA Racquetball uses social media and livestream to interact with our membership, supporters and racquetball fans. We encourage you to submit your questions, comments and concerns. Please note our social media platforms are moderated online discussion sites, and subject to USA Racquetball Community Guidelines.

WE PROMISE:

- To answer questions related to USA Racquetball posted on any of our social media accounts via comments of our posts or thru direct messages. If we can't answer them ourselves, we will direct you to a resource that can.
- To answer questions in a timely manner when at all possible. We try to respond to all questions and customer service issues within 24-48 hours during the business hours of Monday thru Friday. Please understand that occasionally we are not able to respond during that time-frame (especially during National Events) but we will get back to you.
- To provide great information, tips, National Teams, and details about racquetball with our posts.
- To let you know about our events so you can participate if you choose.
- To provide a safe environment where everyone is welcome to interact without spam, harassment, inflammatory, or obscene remarks, prejudice, or other nonsense. We reserve the right to remove comments or tags as we see fit.

Official USA Racquetball Accounts

Facebook: @USARacquetball

Twitter: @usaracquetball

Instagram: @usaracquetball

YouTube: usaracquetball

Snapchat: usaracquetball

Website: usaracquetball.com

Livestream: Search USA Racquetball





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WHAT WE EXPECT FROM MEMBERS OF OUR SOCIAL MEDIA COMMUNITIES:

- Posts or comments on any of our Social Media pages should be **ON TOPIC**. Posts should be related to racquetball. Other posts will be removed at our discretion.
- Please, no blatant selling on our posts. You are welcome to assist others in the community and we request that you use your good judgment when posting. We reserve the right to remove comments or tags as we see fit.
- No Explicit/Hate Speech: Don't be defamatory, insulting, discriminatory, abusive, demeaning, or indecent. Content that defames the USA Racquetball name or the name of its Board of Directors, Executive Team, USOC, official sponsors, staff, officials, tournament staff, etc. will not be tolerated.
- Tagged posts: We thank you for tagging us in your posts but we may not keep all the tags on our Timeline.
- Let us know if there is a problem. We will try and address your needs but we may ask you to take the conversation off-line. If you do not respond to our attempts to mediate the situation and harass our community, we may have to block your access to our social sites.

Facebook



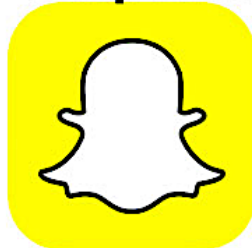
Twitter



Instagram



Snapchat



Use the hashtag **#racquetball** in all your posts so we can follow you as well.

Livestream Channel

